



Long-Term Care
Foundation

ANNUAL REPORT

A CHAMPION OF THE ADULT FAMILY HOME COMMUNITY

2026



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A Year of Growth and Connection

Every year tells a story. Some years are defined by growth. Others by change. And occasionally, a year reminds us why our mission matters more than ever.

This past year was all three.

Throughout it all, the Long-Term Care Foundation remained focused on one purpose: supporting Washington’s adult family home community. While circumstances around us evolved, our commitment never wavered. We continued investing in caregivers, helping providers, and building programs that help ensure adult family homes have the strong workforce they need to thrive.

Together, we achieved important milestones. During the past year, 1,553 caregivers entered the Adult Family Home Training Network, continuing to strengthen Washington’s long-term care workforce. We sponsored Home Care Aide and Certified Nursing Assistant training at no cost to caregivers while helping providers offset staffing expenses during training. We also launched the LTCF Caregiver Network, a statewide job board connecting adult family homes with caregivers and creating new pathways into this rewarding profession.

As our programs have grown, so has our team. This year we welcomed Claudia Coppola to our Workforce Development Team. Claudia brings firsthand experience as an adult family home operator specializing in the care of individuals with intellectual and developmental disabilities. She joins a team where every member has deep roots in the adult family home community, allowing us to provide support grounded in real-world experience and a genuine understanding of the work you do every day.



We also spent the summer coordinating five conferences across Washington, bringing providers together to learn, collaborate, and build connections while strengthening partnerships with educators, state agencies, and industry leaders. Every initiative we undertake is driven by a single goal: helping adult family homes succeed.

Behind every number in this report is a story. A caregiver beginning a new career. A provider building a stronger team. A resident receiving compassionate, skilled care because someone had access to the right training at the right time. Those are the outcomes that matter most.

Although this year brought challenges beyond our control, they never changed our direction. Instead, they reinforced our commitment to building a sustainable workforce and remaining a trusted partner for Washington’s adult family home community.

To every provider, caregiver, instructor, business partner, board member, and supporter who believes in this work, thank you. Your dedication inspires us, and your partnership makes our work possible.

As you read this report, we hope you see more than accomplishments and statistics. We hope you see a community that continues to move forward together. Whether you’ve been with us from the beginning or are just discovering the Foundation, we invite you to stay connected, share your ideas, and help shape the future of adult family homes in Washington.

We are grateful for your trust and honored to continue this journey alongside you.

With appreciation,

KAREN CORDERO
Executive Director

GENO NASSEN
Board Chair

ADINA ANGLE
Previous Board Chair

The People Behind the Work

OUR TEAM



KAREN CORDERO
Executive Director
karen@ltcfwa.org



DORIS ELKINS
Director of Finance & Operations
doris@ltcfwa.org



ZENAIDA ALMODOVAR
Workforce Development & Digital Systems Manager
zenaida@ltcfwa.org



TIFFANY KALEGI
Workforce Development Specialist
tiffany@ltcfwa.org



CLAUDIA COPPOLA
Workforce Development Specialist
claudia@ltcfwa.org



JESSICA CLAYBROOK-HOLTZ
Provider Development & Outreach Specialist
jessicac@ltcfwa.org



JESSICA GRIFFIN
Communications & Marketing Manager
jessica@ltcfwa.org

OUR BOARD OF DIRECTORS

Adina Angle, M.S.W.

Mulu Habtyimer, Secretary

Jay Hirst, Vice Chair

Geno Nassen, Board Chair

Elizabeth Page

Mariana Tierrablanca, Treasurer

Laura Vaillancourt, MA, LMHC, GMHS

Annie Puchar



What Guides our Work

The Long-Term Care Foundation is a nonprofit established through Washington Substitute Senate Bill 5672. We help adult family homes and caregivers access free, Medicaid-funded caregiver training and workforce support.

We are a support organization. We are not a regulator, state agency, lobbying group, or membership organization.

OUR MISSION

We're on a mission to remove barriers to caregiver training and workforce access so adult family homes can stay staffed, stable, and supported.

OUR VALUES

WE REMOVE BARRIERS

We focus on the highest impact obstacles standing in the way of caregiver training and workforce growth. If it slows people down, prices them out, or blocks access, our job is to remove it.

NO STRINGS ATTACHED

Our support is free, transparent, and built on trust. No hidden requirements. No tradeoffs. No fine print.

WE RESPECT THE CHALLENGE

Adult family home providers and caregivers take on demanding, high-stakes work every day. We show up with humility, empathy, and understanding shaped by real experience.



Our Sixth Year



JULY 2025

- Published the first issue of our monthly newsletter, The Wellness Word

AUGUST 2025

- Published our FY25 Annual Impact Report

SEPTEMBER 2025

- Introduced our Back-to-Basics webinar series

OCTOBER 2025

- Introduced our Building Your Brand webinar series

NOVEMBER 2025

- Open enrollment began for our third year of the Care Navigation program; Introduced our Offering a Better Benefits Package webinar

DECEMBER 2025

- Introduced our Caregiver Wellness webinar series; Attended the AFH Holiday Expo & Networking Event

JANUARY 2026

- Introduced our Provider Best Practices webinar series

FEBRUARY 2026

- Hosted weekly virtual community forums

MAY 2026

- Began beta-testing the LTCF Caregiver Network job board

JUNE 2026

- Hosted our 2026 Summer Conference, Workforce Development Best Practices for Adult Family Homes: 2026 Industry Trends – Learn, Train, and Collaborate in five cities across the state; Unveiled new branding to conference attendees; Unveiled the LTCF Caregiver Network to conference attendees; Partnered to relaunch the Worker Safety Awareness Program; For the sixth consecutive year, met or exceeded all deliverables in our vendor contract with DSHS

Learning, *connection,* and Practical Support

Fellow Providers and Industry Peers,

What a leap this year has been for the impact we’ve made at the Foundation! I remain deeply grateful to be involved with providing the most value possible for the enhancements of your HR best practices through offering continuing education webinars and one-on-one personal support within my role as Provider Development & Outreach Specialist.

FY25 kept me busy with creating and credentialing CE content focused on informative topics, including HR best practices for small business and benefit solutions, leadership development, marketing, time management, caregiver wellness, and the importance of establishing workplace culture. This year, 91 LTCF webinars and presentations were given, with a total of 4,628 attendees, surpassing our goal by 79 for the number of webinars presented.

Our monthly newsletter, The Wellness Word, celebrated one year in circulation this July and reaches 3,500+ homes via mailing and over 12,400 inboxes via email a month. I hope that many of you have found it to be a nice extension of the encouragement you provide to your staff in support of them prioritizing their own health first.

Our provider expert panel was an invaluable closing to each of the five local stops for our 2026 Summer Conference this June, as it provided real-time experiences through collaboration and local connections. I look forward to growing our engagement by bringing local industry professionals together, offering a quarterly peer expert panel to connect providers to insight on LNI, OSHA, and financial planning strategies for best practice business operations.

We remain **stronger together,**



JESSICA CLAYBROOK-HOLTZ,
Provider Development & Outreach Specialist



91

WEBINARS AND PRESENTATIONS

4,628

ATTENDEES

3,500+

HOMES REACHED BY THE WELLNESS WORD EACH MONTH

12,400+

EMAIL INBOXES REACHED BY THE WELLNESS WORD EACH MONTH

The session offered valuable insights that I’m already integrating into my work at Leano’s Adult Family Home. I especially appreciated the emphasis on building partnerships with authenticity and purpose.

ANGEL LEANO

As a new provider, I found the webinar incredibly insightful and came away with valuable information. I am especially interested in learning more about the HCA to CNA Bridge Program.

TIMINET TESFAY

For Adult Family Home Providers

Adult family home providers can use the LTCF Caregiver Network to create a profile, post open positions, and connect with caregivers looking for work.

The platform guides providers through the job-posting process. Providers select the qualifications, schedule, responsibilities, and other details that matter to their home. AI-assisted tools then create a draft job posting that the provider can review and edit before publishing.

BUILT FOR ADULT FAMILY HOMES

- Create and edit job postings from a phone or computer
- Identify preferred qualifications and training
- Describe the home, schedule, and role
- Review caregiver profiles and résumés
- Connect applicants with information about free, Medicaid-funded training
- Access the platform without membership dues or posting fees

EXPERIENCE CAN BE BUILT

A caregiver may not have every qualification on day one. Eligible caregivers may be able to complete free training through the AFH Training Network after connecting with an adult family home.

Looking for caregivers?
Scan the QR code to explore the LTCF Caregiver Network.



For Caregivers

The LTCF Caregiver Network helps new and experienced caregivers find opportunities with adult family homes across Washington.

Caregivers can create a profile, search available positions, and use guided tools to build a résumé. Automated translation features can make it easier to prepare information in English while preserving the caregiver's experience and skills.

A CLEARER PATH TO CAREGIVING WORK

- Search adult family home job opportunities
- Build a résumé with guided assistance
- Use translation support when available
- Share skills, experience, and preferred work location
- Learn how caregiver training works
- Connect with information about free, Medicaid-funded training

By making jobs and training information easier to find, the LTCF Caregiver Network can help more people enter caregiving and help adult family homes reach a broader pool of applicants.

Ready to take the next step?
Scan the QR code to explore caregiver opportunities.



AFH Training Network Impact

This past year has consisted of meaningful positive impacts on our community, growth within our organization, and a deeper connection with those in the Adult Family Home field.

We welcomed our new Workforce Development Specialist, Claudia, to our team this year, and she has been a wonderful addition. We have continued to grow the number of schools that we partner with and are actively removing barriers for our students to access their HCA exams in a timely manner.

Our team is available via email, text, and phone call and always welcome you to reach out if you have any questions or comments. We look forward to continuing to grow and strengthen long-term care workers in Adult Family Homes.

YOUR WORKFORCE-DEVELOPMENT TEAM



ZENAIDA ALMODOVAR
Workforce Development & Digital Systems Manager
zenaida@ltcfwa.org



TIFFANY KALEGI
Workforce Development Specialist
tiffany@ltcfwa.org



CLAUDIA COPPOLA
Workforce Development Specialist
claudia@ltcfwa.org



DORIS ELKINS
Director of Finance & Operations
doris@ltcfwa.org



+25%

Year over year, we have seen more than a 25% increase for new students in our program.

+20%

And over a 20% increase in Training Allowances sent out to Adult Family Homes.

LTCF has supported training for me and my staff with professionalism. Members of my team have advanced to CNA certification and are now using those skills with confidence while caring for our residents. The Foundation has been a real asset to me as I manage my adult family home.

KIMBERLY DRYNAN

5,764

Caregivers Submitting Applications

3,617

Caregivers Who Completed Trainings

1,640

Caregivers Who Completed HCA Training

1,144

Caregivers Who Completed CNA Training

749

Caregivers Who Received HCA State Certificate

779

Caregivers Who Received CNA State Certificate

\$2,770,913

Total Paid In Training Participation Allowances

\$5,094,710

Total Paid To Training Companies

Making Training *easier* to Access

During FY26, LTCF updated the AFH Training Network to reduce delays, clarify program language, and extend support to more training pathways.

A CLEARER NAME

The payment previously called a stipend is now called the AFH Training Participant Allowance.

FASTER ELIGIBILITY

The work requirement before an adult family home can apply for a caregiver was reduced from 40 hours to eight hours.

MORE BRIDGE PROGRAM COSTS COVERED

The Home Care Aide to Certified Nursing Assistant Bridge Program now covers eligible Washington State Department of Health application and testing fees.

MORE TRAINING PATHWAYS QUALIFY

Eligible HCA to CNA Bridge and specialty training participants can now qualify for an AFH Training Participant Allowance.

HOW CAN TRAINING BE FREE?

LTCF’s training support is funded through Medicaid-related workforce funding. It is not paid for through membership dues, hidden fees, or provider payments.



Start With *Free* Caregiver Training

Learn about eligibility, the application process, and approved training programs.



We are deeply grateful to LTCF for supporting our employees, especially those with limited English proficiency. Our team members have been able to study, obtain credentials, and expand the knowledge they use while caring for adult family home residents.

TAMARA GARANIN

A new Look for the Work Ahead

This year marks our sixth year of serving the adult family home community, as well as my sixth year with the Long-Term Care Foundation, and the growth we’ve had over that time is something I am immensely proud to have been a part of.

This last year has also given us our largest wave of communication and outreach growth, specifically over the last six months.

Our Facebook page has grown to 1,467 followers, which is over 400 new followers from the previous year. Our website had 54,799 page views, which is over 18,300 more views from last year. We sent 149 meaningful email campaigns, including the introduction of our weekly training email, exceeding the number of campaigns from last year by 57 emails.

The Long-Term Care Foundation is growing and changing in so many exciting new ways, and one of those changes is updating our brand and introducing a new logo! After six years, we wanted to update our look to reflect where we are today as an organization and to not only better represent us, but also you and the amazing AFH community that we serve. There are so many exciting things coming in this next fiscal year and we are thrilled to meet them with a brand we feel best reflects who we are today.

With gratitude,



JESSICA GRIFFIN
Communications & Marketing Manager

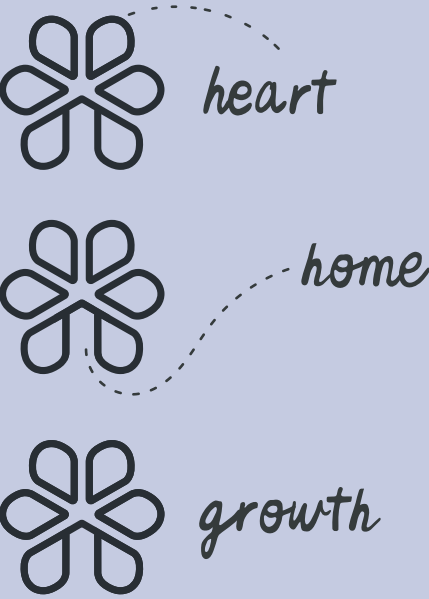


Why We Updated Our Brand

After six years of growth, LTCF needed a visual identity that better reflects the organization it is today.

The refreshed brand gives LTCF a clearer and more distinct presence. It helps providers, caregivers, partners, and stakeholders recognize who we are, understand what we do, and connect with the support they need.

Our new mark is built from three simple ideas: heart, home, and growth. Because that’s what this work has always been about.

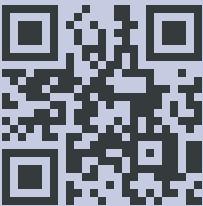




Free Caregiver Training Starts *right here*

The Long-Term Care Foundation helps
adult family homes and caregivers access
free, Medicaid-funded training and
workforce support.

No membership required. No hidden fees.



LongTermCareFoundation.org
info@ltcfwa.org
@LTCFWA







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